

TERMS & CONDITIONS

The transportation of passengers and baggage is governed by the terms and conditions of the Passenger Ticket Contract contained in the Passenger Cruise Ticket. Your acceptance of the Passenger Ticket Contract and acceptance of passage on the vessel constitute acceptance of the terms, conditions and information contained in this document and the Passenger Ticket Contract. The Passenger Ticket Contract contains information that affects your legal rights, and we recommend you read the terms carefully.

In the event of conflict between Terms & Conditions contained in the Passenger Ticket Contract and 1) these Terms & Conditions, 2) the terms of any NCL advertisement or offer, or 3) the oral or written representations of any NCL Representative, then the Terms & Conditions contained in the Passenger Ticket Contract shall control.

BAGGAGE LOSS OR DAMAGE

Baggage lost or damaged when boarding or disembarking the ship must be reported and an Irregularity Report must be filed with the Purser's Office or NCL personnel prior to ship's departure from port or prior to leaving the local customs area. NCL will not be responsible for any loss or damage which is not so reported. Any liability for loss or damage to personal baggage shall be limited to \$100 per passenger or otherwise in accordance with the Passenger Ticket Contract provisions. Passengers' baggage and property are transported, stored and handled at owners' risk at all times. NCL strongly urges you to insure all baggage and personal effects prior to leaving your residence.

GUARANTEE AND RATE

Once we have received your deposit or full payment, the cruise rate is secure except in the event of substantial increases in operating costs, tariffs or taxes prior to the sailing date. In such cases, we reserve the right to add a surcharge. If you select an Air/Sea package, additional governmental taxes and customs fees may apply. All assessed government or quasi-government fees and taxes are subject to change without notice at any time, and we reserve the right to add a surcharge for these fees and taxes whether you have a confirmed booking under deposit or have made final payment. All rates and information in this document were in effect at time of printing and are subject to change.

PASSENGERS WITH SPECIAL NEEDS

Whenever possible, NCL will try to accommodate passengers with special needs. However, the following conditions apply:

- Any passenger with a special need who wishes to be accommodated is encouraged to notify NCL's Passenger Courtesy Department at the time of the reservation concerning the specific need or request so that NCL may attempt to accommodate it.
- NCL has the right to refuse or revoke passage to anyone who, based upon objective standards, is in a physical or mental condition that jeopardizes the safe operation of the vessel, who poses a direct threat to the health and safety of others or who may require care beyond that which NCL can provide.

- NCL reserves the right to deny participation to any passenger in certain activities based on past or present medical conditions. For questions about eligibility, please contact our Passenger Courtesy Department.
- Passengers who use a wheelchair must provide their own small, collapsible type and may find certain areas of the ship inaccessible. Please note that there is a 5" - 6" riser in regular stateroom bathrooms, and bathroom doors are 20" - 22" wide. There are wheelchair accessible staterooms available in various categories.

ITINERARY CHANGES

In the event of strikes, lockouts, stoppages of labor, riots, weather conditions, mechanical difficulties or any other reason whatsoever, NCL has the right to cancel, advance, postpone or substitute any scheduled sailing or itinerary without prior notice. NCL shall not be responsible for failure to adhere to published arrival and departure times for any of its ports of call. NCL may, but is not obliged to, substitute another vessel for any sailing and cannot be liable for any loss to passengers by reason of such cancellation, advancement, postponement or substitution. Reservations are subject to change or cancellation in the event of a full-ship charter, and in such event, NCL shall refund all passage monies paid by the passenger.

MEDICAL SERVICES

- A physician and a nurse "medical personnel" are on board each sailing and are generally available for passenger consultation during specified hours and 24 hours a day for medical emergencies while the ship is at sea. Shipboard infirmaries are equipped to provide only basic medical care and do not offer care for conditions requiring long-term care or specialized expertise or equipment. Passenger acknowledges that travel by sea involves certain inherent risks and that evacuation from the vessel in the event of a medical emergency may be delayed or impossible.
- Medical personnel on board Carrier's vessels are independent contractors and shall not be considered as employees, servant or agents of Carrier. Passenger acknowledges and agrees that Carrier cannot intervene, supervise or direct the medical decisions and/or care provided by on board medical personnel and that Carrier shall not be liable in any respect whatsoever for the medical care, treatment or diagnosis of Passengers by medical personnel on board or ashore, nor for any other act or omission related to, occurring during, or arising from the medical treatment, consultation or services provided to or for Passenger.
- In consideration for voluntarily electing to utilize the shipboard medical personnel, Passenger acknowledges that he or she has established a voluntary confidential physician-patient relationship with said independent contractor medical personnel and acknowledges and accepts all provisions and terms of this Paragraph and waives any right to request or demand vessel



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deviation or disembarkation except as may be requested or recommended to Carrier by the on board medical personnel. Passengers are responsible for all fees and costs associated with medical services provided by on board medical personnel and for all costs and expenses incurred in regard to any emergency medical evacuation or deviation.

MINORS

A passenger under 21 years of age must be accompanied in the same or connecting stateroom by a passenger 21 years of age or older who expressly agrees to be responsible for the under 21 passenger throughout the cruise. This includes, but is not limited to, preventing the purchase or consumption of alcohol and preventing the violation of any ship rules. If the accompanying adult is not the minor's parent or legal guardian, a notarized parental/guardian consent letter that authorizes the minor's travel and further authorizes medical treatment in case of an emergency must be delivered to an NCL representative at the pier. Failure to produce this letter at embarkation may result in boarding being denied with no refund provided. *Note: Two people under the age of 21 may travel together in the same stateroom without someone over the age of 21 in the same stateroom, if they purchased the cruise under the family plan and have at least one person over the age of 21 in the adjoining stateroom. The age limitation will be waived for married couples under the age of 21 provided proper proof of marriage (an original or certified copy of the marriage certificate) is presented to an NCL representative at the pier.*

PAYMENT AND CANCELLATION POLICY

All passengers, including third through eighth berth passengers, must pay the deposit set forth in the following table for the applicable cruise at the time of booking and must pay the final payment within the time prescribed in the table for the applicable cruise. Group passenger policies may differ. An additional deposit may be required for holiday sailings. There is a \$25 service fee per ticket for copies of airline tickets after passengers have sailed. Any of the foregoing requests should be directed to the NCL Documentation Department with a check made payable to Norwegian Cruise Line for the appropriate amount (allow two weeks processing). If you request documents be sent overnight, there is a fee. We cannot accept travel agents' account numbers. See chart A on page 4.

CANCELLATION FEES ON CRUISE FARES, AIR ADD-ONS, LAND PACKAGES AND OTHER ADD-ON CHARGES

Cancellation fees for cruise, air, land and other charges will follow the schedule below and apply to all passengers on the reservation. Cancellations must be telephoned to our Reservations Department by your travel agent. Depending on when the cruise is cancelled, cancellation charges will be assessed as indicated on chart B on page 4.

- Reservations that are not paid in full by the final payment due date are subject to cancellation, and in the event a reservation is cancelled, a cancellation fee will apply.
- No refunds will be given on any cruise for no-shows.
- No refunds will be made in the event of interruption or cancellation by any passenger after cruise begins.
- Cancellation fees for air, land and other add-on charges will apply even if the reservation is not cancelled in full.
- Gateway changes, flight date changes and name substitutions are considered cancellations, and air cancellation fees will apply. Additionally, spelling corrections may be considered cancellations.
- Name substitutions and departure date changes for cruise, land and other add-ons are considered cancellations and are subject to cancellation fees.
- Trip Cancellation insurance is available. If you cancel your cruise or cruise tour for a covered reason, you are protected by insurance. If you cancel for any other non-insured reason, NCL will give you 75% (90% with Travel Care Free Platinum) of the normally non-refundable cancellation charge in future cruise credits. For more detailed information, please see the Passenger Cancellation & Baggage Protection Plan document #1300.

Requests for refunds must be in writing to NCL. Cruise tickets, air tickets, transfer coupons and/or vacation package vouchers must be returned before a refund can be made. Refund processing time is about three to four weeks. Air tickets issued by our Air/Sea Department for passengers on our Air/Sea Programs are refundable only to NCL. Group passenger policies may differ. Payment and cancellation charges may differ by promotion.



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PREGNANCY

Pregnancy is a medical condition. An expectant mother's application for passage must be accompanied by a medical certificate establishing her due date and fitness to travel, and acceptance is subject to the following conditions:

- NCL will not be responsible or liable for any complications of pregnancy which arise or occur during the cruise.
- NCL will not accept passengers who will have entered their 24th week of pregnancy by the time their travel with NCL concludes.
- For further information, please contact our Passenger Courtesy Department.

REFUSAL OF PASSAGE

NCL reserves the right to decline to accept or retain any person as a passenger on the cruise at any time. Each passenger - or if a minor, his/her parent or guardian - shall be liable to and reimburse NCL for all damage to the ship and its furnishings, equipment and property caused by any willful or negligent act or omission on the part of the passenger. The ship's captain may refuse transportation to any passenger or may require any passenger to disembark who, in the sole discretion of the ship's captain, is believed to be dangerous to himself or herself, or others, or disturbs NCL's other passengers or crew. Such passenger may be left at any port or place the ship calls without any liability to NCL. NCL shall not be required to refund any portion of the fare paid by any passenger who must leave the ship prematurely for any of the reasons set forth in this paragraph or who voluntarily disembarks or leaves the ship for any other reason, nor shall it be responsible for lodging, medical care expenses, meals, return transportation or other expenses incurred by the passenger.

TRANSPORTATION LIABILITY

In arranging for the transportation of passengers to and from the vessel or for excursions, accommodations or any other activities away from the vessel, NCL does so only as a convenience to the passenger. The passenger hereby agrees that NCL shall not be liable or responsible in any respect for any property damage or personal injury arising from the selection of any mode of transportation, accommodation, excursion or activity on the passenger's behalf.

- NCL disclaims any responsibility for personal injury or property damage arising out of the acts, omission or negligence of any air carrier, hotel, restaurateur or other provider of services offered in addition to the ship's cruise, such as concessionaires operating photography, shops, beauty salon, laundry, gaming, etc.
- NCL shall not be responsible for any damage or inconvenience caused by late air, car or motorcoach arrivals, nor for any personal injuries or loss or damage to baggage or other property occurring off the vessel.

- Any liability for loss or damage to personal baggage is in accordance with the Passenger Ticket Contract provisions. Passengers' baggage and property are transported, stored and handled at owners' risk at all times.
- NCL is not responsible or liable for any loss, theft, pilferage, damage or delay to passengers' baggage or personal effects. Air, car, motorcoach and ground transfer shall be the responsibility of the provider of the services and in accordance with applicable limitations.
- As a convenience to passengers, NCL may sell tickets for shoreside tours or arrange other services which are operated by independent contractors, but NCL shall not be responsible in any way whatsoever for any damage, loss, injury or death arising out of any service provided ashore or by any airline, motel, hotel, ground carrier or any other provider of any of the services provided or offered in addition to the ship's cruise.
- NCL also reserves the right to change or abandon all or any part of a tour program or other services provided by third parties and to change the itinerary whenever advisable or necessary. In this case, NCL will not be responsible for any losses or expenses caused by reason of such changes or abandonment.
- NCL's responsibility does not extend beyond the vessel. Therefore, any arrangements made by or for passengers either before boarding the ship or whenever disembarking entirely from the ship are at the passengers' own risk. Passengers going ashore on their own are responsible for reboarding the ship prior to departure from port.

APPLICABLE LAW AND FORUM

Any and all disputes or matters whatsoever incident to, arising from or connected with the Passenger Ticket Contract or your cruise shall be governed by the general maritime law of the United States of America, including its conflicts of law principles. Furthermore, all disputes and matters whatsoever incident to, arising from or connected with this Passenger Ticket Contract or your cruise, including, without limitation, personal injury, illness or death, shall be litigated, if at all, by you individually and not as a member of any class against NCL, before the United States District Court for the Southern District of Florida in Miami, or to those lawsuits to which the Federal Courts of the United States lack subject matter jurisdiction before a court in Miami-Dade County, Florida, USA, to the exclusion of the Courts of any other country, state, city or county. Passenger hereby waives any venue or other objection that may be available to any such action or proceeding being brought in said court. The limitations set forth in this Section shall also apply to, and be for the benefit of, any agents, independent contractors, concessionaires and suppliers of NCL.



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YOUR TRAVEL AGENT

Your travel agent acts for you in making the arrangements for your cruise and any related travel, lodging and tours. NCL cannot be responsible for the financial condition or integrity of any travel agent utilized by you. NCL is not responsible for any representations or conduct of your travel agent, including, but not limited to, failure to remit your deposit or other funds to NCL, for which you shall at all times be liable to NCL, or any failure to remit a refund from NCL to you.

NOTE TO TRAVEL AGENTS

Make all checks payable to Norwegian Cruise Line and mail to:
NCL

Post Office Box 025403
Miami, FL 33102-5403

This P.O. Box is for checks only.

All other written correspondence should be sent to:
Norwegian Cruise Line
7665 Corporate Center Drive
Miami, FL 33126

NCL reservations can now be booked directly by travel agents using Apollo® LeisureShopper, Sabre® CruiseDirector® or the Web (www.bookncl.com). For assistance, please call NCL at 1.800.327.7030.

SAFETY AND SECURITY

NCL visits a large number of ports in numerous countries around the world. At any given moment, there are likely to be "trouble spots" in the world in terms of crime and/or war or terrorist actions. Accordingly, it may be necessary to change the published cruise or shore excursion itinerary. Any such changes are for your safety and beyond NCL's control. While NCL endeavors to provide reasonable protection for your comfort and safety on board its ships, NCL cannot guarantee freedom from all risks associated with war, terrorism, crime or other potential sources of harm. NCL reminds all passengers that they must ultimately assume responsibility for their actions while ashore. The U.S. Department of State and other similar government agencies regularly issue advisories and warnings to travelers, giving details of local conditions in specified cities and countries. according to the agency's perception of risks to travelers. NCL strongly recommends that passengers and their travel professionals obtain and consider such information when making travel decisions.

NOTICE

NCL is not responsible or liable for typographical errors, omissions or misprints. NCL further reserves the right to correct or amend this document. This document may be withdrawn by NCL at any time, in its sole discretion, without notice to any party.

A: DEPOSIT INFORMATION			
Deposit (PER PERSON)	Air Deposit (PER PERSON)	Final Payment (PRIOR TO SAILING)	Final Payment Holiday Sailings (PRIOR TO SAILING)
CRUISE DAYS: 7-DAY OR LESS (Excluding Hawai'i)			
\$250	\$0	75 Days	90 Days
CRUISE DAYS: 8-DAY OR MORE (Excluding Hawai'i)			
\$400	\$0	75 Days	90 Days
GARDEN VILLA CATEGORY A1			
\$2,500	\$0	90 Days	90 Days
HAWAI'I CRUISES			
\$250	\$50	75 Days	90 Days
HAWAI'I CRUISES: 8-DAY OR MORE			
\$400	\$50	75 Days	90 Days

B: CANCELLATION FEE POLICY				
Days Prior to Departure Date	Cruise Cancellation Fee	Air Cancellation Fee	Land Cancellation Fee	Add-on* Cancellation Fee
CRUISE DAYS: 7-DAY OR LESS				
90-76 (Holiday only)	Deposit	\$200	\$50	10%
75-30	Deposit	\$100/\$200 (Holiday only)	\$0/\$50 (Holiday only)	10%
29-8	50%	\$200	100%	50%
7 day or less	100%	100%	100%	100%
CRUISE DAYS: 8-DAY OR MORE				
90-76 (Holiday only)	Deposit	\$200	\$50	10%
75-46	Deposit	\$100/\$200 (Holiday only)	\$0/\$50 (Holiday only)	10%
45-30	50%	\$200	\$0/\$50 (Holiday only)	50%
29-8	50%	\$200	100%	50%
7 day or less	100%	100%	100%	100%
GARDEN VILLA CATEGORY A1				
90-76 (Holiday only)	Deposit	\$200	\$50	10%
90-76	Deposit	\$0/\$200 (Holiday only)	\$0/\$50 (Holiday only)	10%
75-46	Deposit	\$100/\$200 (Holiday only)	\$0/\$50 (Holiday only)	50%
45-30	50%	\$100/\$200 (Holiday only)	\$0/\$50 (Holiday only)	50%
29 days or less	100%	100%	100%	100%
HAWAI'I CRUISES				
180-91 (Holiday only)	\$0	\$50	\$0	\$0
180-76	\$0	\$50	\$0	\$0
90-76 (Holiday only)	Deposit	\$50	\$50	10%
75-46	Deposit	100%	\$0/\$50 (Holiday only)	10%
45-8	50%	100%	100%	50%
7 day or less	100%	100%	100%	100%

*Add-on charges include all other charges beyond cruise, air and land price.



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