

# AIR/SEA PROGRAM

## Let NCL simplify your travel plans.

NCL's Air/Sea program makes it easy. Book any NCL cruise and we'll take care of the rest. We offer add-on air-fare from countless destinations across the U.S. and Canada. And we can arrange a few extra days in your schedule so you can relax with one of our convenient Pre or Post Cruise packages.

### CRUISE DOCUMENTATION

All cruise and air documents will be sent to you approximately 21 days prior to departure provided full payment has been received. Please be sure to check all of your documents and then reconfirm your flight with the airline at least 72 hours prior to departure. Please be aware that flight schedules are subject to change at any time. You will be provided with baggage tags which you will need to fill out completely and affix to every piece of luggage including carry-ons.

### TRANSFERS

**Air/Sea Passengers:** The Air/Sea program includes transfers between the airport and the pier. Transfers will be provided on the day of embarkation/debarkation only, or in conjunction with Pre & Post Packages. Transfers included in the Air/Sea Program are non-refundable.

Upon arrival at the airport in the city of embarkation, passengers should proceed to the baggage claim area to claim their luggage. An NCL representative will meet them in the baggage claim area on domestic flights, and outside of Customs on international flights, to assist with their transportation to the ship or hotel (if applicable).

**Cruise Only Passengers:** Cruise Only passengers who schedule their own flights and want to purchase transfers should fax or e-mail their name, reservation number and all flight information to our Ground Services Department 45 days prior to departure. (Fax number 305.436.4142; e-mail: [groundservices@ncl.com](mailto:groundservices@ncl.com).) All transfer charges will be billed to their onboard account and they will receive a transfer voucher prior to departure. Upon arrival at the airport in the city of embarkation, cruise only passengers who have purchased NCL's transfers should proceed to the baggage claim area to claim their luggage. An NCL representative will meet them in the baggage claim area on domestic flights and outside

of Customs of international flights, to assist with their transportation to the ship or hotel (if applicable). For cruise only passengers booking their own returns flights, we suggest a departure time no less than six hours after announced arrival time of the ship. Please note that the transfer time between Seattle and Vancouver is approximately 3 1/2 hours. Passengers who wish to purchase the 3 1/2 hour scenic motorcoach transfer for \$50 one way from the Seattle Airport to the Vancouver pier should make their reservations at the time of booking. They must arrive at the airport no later than 11:00 am on the day of sailing. Passengers should proceed to the baggage claim area and collect their own luggage, where an NCL representative will meet them and direct them to International Terminal Carousel #1.

### AIR TICKETING

NCL's Air/Sea Program is operated and ticketed by NCL Tours. Airline tickets are issued on fares that are capacity controlled and highly restrictive, so airline tickets may not be reissued or exchanged for another carrier or routing.

### AIRLINE PROCEDURES & RESTRICTIONS

The terms of the air transportation will be governed by the air carrier ticket contract and NCL's Passenger Ticket Contract. NCL reserves the right to choose the air carrier, routing and city airport from each gateway city and reserves the right to substitute commuter service and/or charter air service for scheduled air carriers without prior notice. All terms and conditions governing NCL's Air/Sea Program and the air transportation arranged by NCL will equally apply to such chartered air service. Flight schedules may not, in some cases, be the most direct, and connections, layovers and involuntary overnights en route may be necessary. The cost of such overnight arrangements (food, lodging, transfers and



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items of a personal nature) will be passengers' responsibility. Please note that scheduled flights directly into Vancouver, BC are limited. In many cases, passengers will be flown into Seattle. The motorcoach transfer from Seattle to Vancouver takes approximately 3 1/2 hours. Flights may be substituted at any time prior to ticketing. Actual flight schedules, fare basis and applicable rules cannot be committed until airline tickets are issued. Within seven days of sailing, all Air/Sea gateways are on a request basis only. Air/Sea gateway cities may be withdrawn at any time without prior notice. NCL will not be responsible for any expenses or other consequences resulting from inclement weather, strikes, flight cancellations, changes/ delays in the ship's schedule or a change/delay in schedule or routing made by a passenger, travel agent or airline. If, due to any cause beyond NCL's control, NCL is unable to arrange air travel (including, for example, because of capacity controls placed upon us by airlines due to types of fares under which NCL books) or the air travel NCL arranges in unavailable or otherwise fails to materialize, NCL's sole liability will be limited to refunding the air add-ons amount paid to NCL.

## AIR CHARGES

Air Charges may include any and all fees, charges and taxes related to air transportation imposed by U.S. and/or foreign governmental or quasi-governmental authorities including passenger and airport facility charges, air departure taxes, foreign airport taxes, customs/immigration/security fees, airport service charges and inspection fees. Air Charges are additional, vary by gateway city and routing and are subject to change. Air Charges are estimated and billed by gateway city and routing and are non-commissionable. Actual Air Charges may be higher or lower than the amount quoted. Refunds will not be made if actual Air Charges are lower than the amount quoted. If actual Air Charges are higher than the amount quoted, NCL reserves the right to collect the difference. Certain countries require passengers to pay an airport departure tax which may not be included on the passenger air ticket. This tax is collected at the

airport and may have to be paid in local currency. This tax is the responsibility of each individual passenger. Cancellation fees are assessed for any air changes or deviations. See document 1400 for terms.

## SEAT ASSIGNMENTS & SPECIAL AIR SERVICE REQUESTS

NCL cannot confirm seat assignments. It is recommended that you or your travel professional contact the airlines directly for seat assignments. Specific air service requests such as special meals or the addition of frequent flyer numbers to your airline records should be made directly to the airlines.



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